

# ASSEMBLE CO

BY JG INTERIORS

Trade Partner

FREQUENTLY ASKED QUESTIONS  
FAQ

## Information for trade professionals

This document outlines the terms, responsibilities and processes applicable to trade clients ordering through the Assemble Co by JG Interiors platform.

Assemble Co by JG Interiors supplies cabinetry only. Trade clients are responsible for all site measurements, coordination, installation and compliance requirements.

Submission of any project through the platform confirms acceptance of these conditions.





# PLATFORM ACCESS & USE

Professional tools, professional responsibility.



## **PLATFORM ACCESS & USE**

### **Who is this platform intended for?**

The Assemble Co by JG Interiors platform is intended for qualified trade professionals familiar with cabinetry specifications, site conditions and installation requirements.

### **Is training or guidance provided?**

The platform has been designed for experienced users. Trade clients are expected to understand cabinetry construction, tolerances or sequencing. We can also provide training and guidance using the platform.

### **Can projects be saved or revised?**

Projects may be saved and revised at any time prior to submission.





# MEASUREMENTS & SITE CONDITIONS

All measurements are the responsibility of the trade client.

## MEASUREMENTS & SITE CONDITIONS

### **Who is responsible for measurements?**

The trade client is solely responsible for providing accurate measurements. Assemble Co by JG Interiors does not attend site, verify conditions or confirm dimensions.

### **Are site conditions reviewed prior to production?**

No. Cabinetry is manufactured strictly to the dimensions submitted. Site irregularities, wall conditions and service conflicts are not assessed by Assemble Co by JG Interiors.

### **Are changes permitted after submission?**

Once submitted and approved, projects cannot be amended.



# PRICING & COMMERCIAL TERMS

Pricing confirmed prior to production



## PRICING & COMMERCIAL TERMS

### **How is pricing determined?**

Pricing is generated in real time based on selections, materials and configurations entered into the platform.

### **Do trade clients receive a discount?**

Yes. Approved trade clients receive a standard 10% trade discount, applied to the final project value.

### **Is pricing negotiable after submission?**

No. Pricing is fixed once a project has been approved.

### **When is payment required?**

50% deposit is required prior to production commencing. The final 50% is required prior to pick up or delivery.





# MANUFACTURING SCOPE & STANDARDS

Manufactured strictly to approved documentation.



## **MANUFACTURING SCOPE & STANDARDS**

### **Where is the cabinetry manufactured?**

All cabinetry is manufactured in Australia using trade grade materials and hardware.

### **What materials and hardware are supplied?**

Materials and hardware are supplied in accordance with the specifications selected at submission. Substitutions are not made unless documented.

### **Are items made to order?**

Yes. All cabinetry is custom manufactured to the approved project details.





# DELIVERY, HANDLING & STORAGE

Risk transfers at collection or delivery.

## **DELIVERY, HANDLING & STORAGE**

### **How is cabinetry supplied?**

Cabinetry is supplied flat pack or pre assembled as selected at the time of ordering.

### **Who is responsible once delivered or collected?**

Risk transfers to the trade client upon collection or delivery.

Appropriate handling and storage are the responsibility of the trade client.

### **Are delays or damages covered?**

Damage resulting from handling, storage or installation is not covered.





# WARRANTY & LIABILITY

Defined coverage, defined limits.

## WARRANTY & LIABILITY

### **What warranty is provided?**

Cabinetry is covered by the Assemble Co by JG interiors standard warranty, subject to correct installation and use.

### **What is excluded from warranty?**

Warranty does not cover incorrect measurements, site conditions, installation errors, handling damage or third party modifications.

### **Who is responsible for rectification costs?**

Any rectification arising from trade error or site conditions is the responsibility of the trade client.



## TRADE ACKNOWLEDGEMENT

By submitting a project through the Assemble Co by JG Interiors platform, the trade client confirms that:

- All measurements and specifications are accurate
- Site conditions have been assessed and allowed for
- The project has been reviewed in full prior to submission

Assemble Co by JG Interiors manufactures strictly in accordance with the information provided.

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